# Be Like Rowan

The classic essay, "A Message to Garcia"

"My heart goes out to the man who does his work when the 'boss' is away, as well as when he is at home."

Elbert Hubbard (1856 - 1915)



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### On February 1899, in one hour after dinner, Elbert Hubbard wrote a 1500-word essay titled "A Message to Garcia."

A true story of initiative and responsibility, the piece went on to be printed more than 40 million times.

Hubbard's first sales job... selling soap.

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IN ALL THIS CUBAN BUSINESS there is one man stands out on the horizon of my memory like Mars at perihelion. When war broke out between Spain and the United States, it was very necessary to communicate quickly with the leader of the Insurgents. Garcia was somewhere in the mountain fastnesses of Cuba – no one knew where. No mail or telegraph message could reach him. The President must secure his co-operation, and quickly. What to do!

Some one said to the President, "There is a fellow by the name of Rowan will find Garcia for you, if anybody can."

Rowan was sent for and was given a letter to be delivered to Garcia. How "the fellow by the name of Rowan" took the letter, sealed it up in an oilskin pouch, strapped it over his heart, in four days landed by night off the coast of Cuba from an open boat, disappeared into the jungle, and in three weeks came out on the other side of the Island, having traversed a hostile country on foot, and delivered his letter to Garcia – are things I have no special desire now to tell in detail. The point that I wish to make is this: McKinley gave Rowan a letter to be delivered to Garcia; Rowan took the letter and did not ask, "Where is he at?" By the Eternal! there is a man whose form should be cast in deathless bronze and the statue placed in every college of the land. It is not book-learning young men need, nor instruction

about this and that, but a stiffening of the vertebrae which will cause them to be loyal to a trust, to act promptly, concentrate their energies: do the thing

#### "Carry a message to Garcia."

General Garcia is dead now, but there are other Garcias.

No man who has endeavored to carry out an enterprise where many hands were needed, but has been well-nigh appalled at times by the imbecility of the average man – the inability or unwillingness to concentrate on a thing and do it.

Slipshod assistance, foolish inattention, dowdy indifference, and half-hearted work seem the rule; and no man succeeds, unless by hook or crook or threat he forces or bribes other men to assist him; or mayhap, God in His goodness performs a miracle, and sends him an Angel of Light for an assistant. You, reader, put this matter to a test: You are sitting now in your office – six clerks are within call. Summon any one and make this request: "Please look in the encyclopedia and make a brief memorandum for me concerning the life of Correggio."

Will the clerk quietly say, "Yes, sir," and go do the task?

On your life he will not. He will look at you out of a fishy eye and ask one or more of the following questions:

- · Who was he?
- Which encyclopedia?
- Where is the encyclopedia?
- · Was I hired for that?
- Don't you mean Bismarck?
- What's the matter with Charlie doing it?
- Is he dead?
- Is there any hurry?
- Shall I bring you the book and let you look it up yourself?
- What do you want to know for?

And I will lay you ten to one that after you have answered the questions, and explained how to find the information, and why you want it, the clerk will go off and get one of the other clerks to help him try to find Garcia – and then come back and tell you there is no such man. Of course I may lose my bet, but according to the Law of Average I will not.

Now, if you are wise, you will not bother to explain to your "assistant" that Correggio is indexed under the C's, not in the K's, but you will smile very sweetly and say, "Never mind," and go look it up yourself.

And this incapacity for independent action, this moral stupidity, this infirmity of the will, this unwillingness to cheerfully catch hold and lift – these are the things that put pure Socialism so far into the future. If men will not act for themselves, what will they do when the benefit of their effort is for all? A first mate with knotted club seems necessary; and the dread of getting "the bounce" Saturday night holds many a worker to his place.

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\*smover ('smoov-er) noun: 1. a person who smiles and moves 2. someone who matters to the world, all with a smile

Advertise for a stenographer, and nine out of ten who apply can neither spell nor punctuate - and do not think it necessary to.

Can such a one write a letter to Garcia?

"You see that bookkeeper," said a foreman to me in a large factory.

"Yes; what about him?"

"Well, he's a fine accountant, but if I'd send him up-town on an errand, he might accomplish the errand all right, and on the other hand, might stop at four saloons on the way, and when he got to Main Street would forget what he had been sent for." Can such a man be entrusted to carry a message to Garcia?

We have recently been hearing much maudlin sympathy expressed for the "downtrodden denizens of the sweat-shop" and the "homeless wanderer searching for honest employment," and with it all often go many hard words for the men in power.

Nothing is said about the employer who grows old before his time in a vain attempt to get frowsy ne'er-do-wells to do intelligent work; and his long, patient striving with "help" that does nothing but loaf when his back is turned. In every store and factory there is a constant weeding-out process going on. The employer is continually sending away "help" that have shown their incapacity to further the interests of the business, and others are being taken on.

No matter how good times are, this sorting continues: only if times are hard and work is scarce, the sorting is done finer – but out and forever out the incompetent and unworthy go. It is the survival of the fittest.

Self-interest prompts every employer to keep the best – those who can carry a message to Garcia.

I know one man of really brilliant parts who has not the ability to manage a business of his own, and yet who is absolutely worthless to any one else, because he carries with him constantly the insane suspicion that his employer is oppressing, or intending to oppress, him. He can not give orders; and he will not receive them. Should a message be given him to take to Garcia, his answer would probably be, "Take it yourself!"

Tonight this man walks the streets looking for work, the wind whistling through his threadbare coat. No one who knows him dare employ him, for he is a regular firebrand of discontent. He is impervious to reason, and the only thing that can impress him is the toe of a thick-soled Number Nine boot.

Of course I know that one so morally deformed is no less to be pitied than a physical cripple; but in our pitying let us drop a tear, too, for the men who are striving to carry on a great enterprise, whose working hours are not limited by the whistle, and whose hair is fast turning white through the struggle to hold in line dowdy indifference, slipshod imbecility, and the heartless ingratitude which, but for their enterprise, would be both hungry and homeless.

Have I put the matter too strongly? Possibly I have; but when all the world has gone a-slumming I wish to speak a word of sympathy for the man who succeeds – the man who, against great odds, has directed the efforts of others, and having succeeded, finds there's nothing in it: nothing but bare board and clothes. I have carried a dinner-pail and worked for day's wages, and I have also been an employer of labor, and I know there is something to be said on both sides. There is no excellence, per se, in poverty; rags are no recommendation; and all employers are not rapacious and high-handed, any more than all poor men are virtuous.

My heart goes out to the man who does his work when the "boss" is away, as well as when he is at home. And the man who, when given a letter for Garcia, quietly takes the missive, without asking any idiotic questions, and with no lurking intention of chucking it into the nearest sewer, or of doing aught else but deliver it, never gets "laid off," nor has to go on a strike for higher wages. Civilization is one long, anxious search for just such individuals. Anything such a man asks shall be granted. His kind is so rare that no employer can afford to let him go. He is wanted in every city, town and village – in every office, shop, store and factory.

The world cries out for such: he is needed, and needed badly – the man who can carry a message to Garcia.

### Do the work. Be like Rowan.

Rowan became famous for his initiative and ability to push through obstacles on his own.

Write out one action you can commit to each day, each week and each month to be more Rowan-like in your world. Post it where you can see it and look to it often to reflect on your progress.

Here are some examples to get you started:

Daily: I will think through a challenge thoroughly on my own and approach my manager with several solutions and my recommendation.

Weekly: I will volunteer to take on tasks that are outside my comfort zone.

Monthly: I will encourage initiative from others by sharing "A Message to Garcia" with someone who isn't familiar with it.

daily:	weekly:	monthly	<b>/</b> :

### Create a team of Rowans.

By nurturing and recognizing initiative you can create a team of Rowans.

Write out one action you can commit to each day, each week and each month to encourage Rowan-like behavior from your team. Post it where you can see it and look to it often to reflect on your progress.

Here are some examples to get you started:

**Daily:** If my team brings me a challenge, I'll ask what they would do to solve it, instead of just providing the solution.

Weekly: I will encourage my team to act independently by delegating tasks that require them to solve problems and make key decisions. If they miss the mark, we'll discuss how it could have been handled differently.

Monthly: When I notice team members showing initiative and responsibility, I will publicly recognize them with a Rowan Award.

daily:	weekly:	monthly:
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#### The hero is the man

## who does his work.

Elbert Hubbard (1856-1915) American writer and publisher

My heart goes out to the man

### who does his work

when the 'boss' is away,

as well as when he is at home.

Elbert Hubbard (1856-1915) American writer and publisher

Working hours

## are not limited

by the whistle.

Elbert Hubbard (1856-1915) American writer and publisher

Don't just stand there,

## make it happen.

Lee lacocca (1924- ) Former CEO of Chrysler

The only thing that separates successful people

from the ones who aren't is

## the willingness to work

very very hard.

Helen Gurley Brown (1922- ) Longtime editor of Cosmopolitan

Every morning in Africa a gazelle wakes up.

It knows it must run faster than the fastest lion or it will be killed.

Every morning a lion wakes up.

It knows it must outrun the slowest gazelle or it will starve to death.

It doesn't matter whether you are a lion or a gazelle — when the sun comes up

## you had better be running.

unknown